



**DATE:** July 29, 2025

**TO:** Michael F. Rice, Ph.D., State Superintendent, Michigan Department of Education

**FROM:** Dave Cox, Wexford-Missaukee ISD  
Josh Hayes, Wexford-Missaukee ISD

**CC:** Scott Addison, Grant Specialist, MDE  
Troy Hansbarger, Grant Manager, MDE  
Diane Golzynski, Deputy Superintendent, MDE  
John Severson, Ph.D., Executive Director, MAISA  
Tom Johnson, MiCH Director, MAISA  
Amanda Stoel, Director of Innovation and Collaboration, MAISA

**SUBJECT:** Section 12c-Consolidation Grant Quarterly Report, Michigan Network Operations Center (MiNOC), April 1-June 30, 2025

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<b>Recipient Entity Name and Address:</b>	Wexford-Missaukee ISD Cadillac MI 49601
<b>District/Recipient Code:</b>	83000
<b>Grant Code:</b>	268

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**Grant Metrics**

Financial	Impact	Collaboration
\$750,000 phone system 15.4% ROI	30,994 Students 32 School Districts 5 ISDs	MAISA MiCloud VoIP ETA Board

**PROGRESS:**

The MiNOC initiative seeks to consolidate existing Network Operations Center service to increase effectiveness and equitable network access for Five Michigan ISDs and 27 school districts. This initiative aims to enhance network reliability, improve resource utilization, and reduce operational costs across participating districts. [Here is our timeline to date.](#)



#### **April 2025:**

- ❖ Coordinated and facilitated MiNOC meeting with participating members network and technology leadership staff
- ❖ Defined job titles for new team members
- ❖ Began reviewing each team's network documentation and initiated work on creating unified documentation
- ❖ Began reviewing the password management and remote support tools used by each team and initiated the development of a standardized solution
- ❖ Agreed upon a common helpdesk solution and a timeline for implementation
- ❖ Explored potential summer projects suitable for the new team to undertake
- ❖ Purchased a new firewall for Crawford, Oscoda, Ogemaw, and Roscommon ISD (COOR ISD)

#### **May 2025:**

- ❖ Coordinated and facilitated MiNOC meeting with participating members network and technology leadership staff
- ❖ Approved job descriptions titles were approved by the Wexford Missaukee ISD school board
- ❖ Formalized the expanded Educational Technology Associations service with both Clare Gladwin RESD and Wexford Missaukee ISD (fiscal agent for the ETA) with an approved and signed agreement.
- ❖ Implemented a common password management system
- ❖ Implemented a common helpdesk system
- ❖ Implemented a common remote support tool
- ❖ Purchased new phone system for Clare Gladwin RESD, Beaverton Schools, Clare Public Schools, Farwell Area Schools, Gladwin Community Schools, and Harrison Community Schools

#### **June 2025:**

- ❖ Coordinated and facilitated MiNOC meeting with participating members network and technology leadership staff
- ❖ All new employees were approved by the Wexford-Missaukee ISD School Board to start officially on July 1, 2025
- ❖ Started the implementation of the new phone system

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#### **NEXT QUARTER FOCUS:**

- ❖ On-board all new employees
- ❖ Install the new phone system
- ❖ Install the new firewall
- ❖ Move a few servers to Amazon Web Services with assistance from MiCloud
- ❖ Evaluate network needs of districts
- ❖ Crosstrain employees on district's networks
- ❖ Hire a Systems Engineer I
- ❖ MAEDS Fall Conference